



Helpmate Service Statistics | FY 23-24

We work with our community to eliminate abuse and fear by providing safety, shelter, and support for victims and survivors of intimate partner domestic violence.



- Served 3,568 survivors, including 1,298 children.
- 55 volunteers gave 4,909 hours of their time.
- Provided 183 outreach and community education events reaching 5,700 people.



- Answered 3,012 hotline calls.
- 644 of these calls were made by law enforcement administering the Lethality Assessment Protocol.



- Sheltered 157 adults and 81 children for 6,827 nights of safety.
- Permanently housed 47 adults and 64 children.
- Provided financial stabilization to 44 survivors to prevent homelessness.



- Supported 1,200 survivors interacting with the civil and criminal justice systems.
- Provided advocacy for 351 survivors to receive emergency protective orders.



- **85%** of survivors felt less isolated after working with an advocate.
- **94%** felt better informed about domestic violence.
- **89%** improved their safety strategies.
- Provided 2,110 clinical counseling sessions.



- Helped survivors to form 15,438 safety plans.
- Administered 877 Danger Assessments, 488 indicated the highest level of danger for homicide risk.



Helpmate's team of bilingual advocates ensure equitable access to all Helpmate services. Over the past year 261 native Spanish-speakers worked with advocates to safety plan, locate housing, participate in counseling and support groups, and meet their criminal justice needs. We've seen a 10% increase in non-English speaking survivors seeking support at Helpmate just over the past year.

A Look at Shelter Requests and What's Next for Helpmate

Helpmate has historically seen an incredible number of requests for emergency shelter. A best practices study concluded that a domestic violence shelter should have 11.5 beds per 100,000 residents. For Buncombe County, that places our need around 36 beds. As of this Spring, Helpmate ceremonially broke ground on a brand new expanded shelter facility that will house 43 beds for survivors of intimate partner violence and their children. By projecting for population growth, 43 beds should meet the best practices standard for at least 20 years.

If you or someone you know would like to contribute to the Emergency Shelter Expansion Campaign, we encourage you to reach out to Development Coordinator Lauren Jackson at ljackson@helpmateonline.org.

